



Impact Printer PEP Contracts

Effective: 2/1/2023

Original Printer #	Description	Contract Purchase Numbers / List Price		
		PEP-I	PEP-II	PEP-III
93462	PrintMaster 700 Parallel/Ethernet	93481 / \$115	93489 / \$90	93497 / \$395
93463	PrintMaster 702 Parallel/Ethernet	93482 / \$115	93490 / \$90	93498 / \$395
93799	FormsPro 5100	93818 / \$475	93823 / \$375	93828 / \$420
93802	FormsPro 5102	93821 / \$475	93826 / \$375	93831 / \$420

PEP-I Advanced exchange. A replacement printer will be shipped via UPS ground to the end user. The customer must make arrangements through their preferred shipping method to return the broken printer and is responsible for return shipping charges.

PEP-II Depot repair. The printer will be repaired and returned to the customer within 7-10 business days. The customer must make arrangements through their preferred shipping method to return the broken printer and is responsible for return shipping charges.

PEP-III On Site repair service. A Technician will be dispatched to the customer location within two business days to repair the printer.

**Printek resellers will receive 10% off the list price of PEP-I and PEP-II contracts.

No discount is offered for PEP-III Onsite Service Contracts